

Workshop on Caseload and Workload: Supporting Sustainable Probation Through the Human Dimension

27-28 May 2026

Venue: Bucharest Unirii Square Handwritten Collection, Bucharest, Romania

27 May 2026

Chair: Jana Špero Kamenjarin, CEP Secretary General

- 09.00-09.30 **Registration**
- 09.30-09.50 **Welcome and opening**
Diana Mustăţea, Deputy Director General for Probation, National Probation Directorate,
Ministry of Justice, Romania
Jana Špero Kamenjarin, CEP Secretary General
- 09.50-10.30 **Understanding Caseload and Workload: Research perspective**
Prof. Christian Ghanem, Technical University of Nuremberg, Germany
- 10.30-11.10 **Caseload and Workload: Human Dimension in Probation
in the Romanian and International Practices**
Marian Badea, National Probation Directorate, Ministry of Justice, Romania
Liliana Lupsica, National Probation Directorate, Ministry of Justice, Romania
Prof. Ioan Durnescu, University of Bucharest, Romania
- 11.10-11.40 Coffee Break
- 11.40-13.00 **Introducing the Guidelines on Caseload and Workload**
- Designing a Caseload and Workload model**
Vesna Zelic Ferencic, Ministry of Justice, Public Administration and Digital
Transformation, Croatia
Marian Badea, National Probation Directorate, Ministry of Justice, Romania
- Measuring Caseload Effectively**
Aleksandra Kerna, State Probation Service of Latvia
- 13.00-14.00 **Lunch**

- 14.00-14.50 **RoundTable: A day in a life of a Probation Staff**
Chair: Joachim Tein
- Marie-Sophie Biggio, French Penitentiary Administration and Expert Group member,
France
Stere Giaca, National Probation Directorate, Ministry of Justice, Romania
Sintija Stivriņa, State Probation Service of Latvia
- 14.50-16.15 **From Ideas to Impact: How Different Models Work in Practice – Panel Discussion**
Chair: Joachim Tein
- Practice Example: Case Flanders**
Ben van Heesch, Probation Agency, Flanders-Belgium
- How to handle too much? – Swedish perspective**
Ida Ulveryd, Swedish Prison and Probation Service, Sweden
- Caseload and Workload: Case England and Wales**
Ian Barrow, HMPPS, England and Wales
- 16.15-16.30 **Wrap-Up of Day 1 and Family Photo**
- 16.30- **Coffee Break with refreshments**

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- 09.30-09.45 **Welcome Back to Day 2**
- 09.45-11.30 **Practice labs – *Guidelines on Caseload and Workload***
- 11.30-12.00 Coffee Break
- 12.00-12.30 **Idea Wall: What is Next? – Sustainable Probation Practice**
- 12.30-13.00 **Summary and Closing words**
Jana Špero Kamenjarin, CEP Secretary General
Diana Mustăţea, Deputy Director General for Probation, National Probation
Directorate, Ministry of Justice, Romania
- 13.00- Closing