

## **Workshop on Caseload and Workload: Supporting Sustainable Probation Through the Human Dimension**

**27-28 May 2026**

**Venue:** Bucharest Unirii Square Handwritten Collection, Bucharest, Romania

### **27 May 2026**

*Chair: Jana Špero Kamenjarin, CEP Secretary General*

- 09.00-09.30      **Registration**
- 09.30-09.50      **Welcome and opening**  
Diana Mustăţea, Deputy Director General for Probation, National Probation Directorate,  
Ministry of Justice, Romania  
Jana Špero Kamenjarin, CEP Secretary General
- 09.50-10.30      **1<sup>st</sup> plenary – Understanding Caseload and Workload**  
Prof. Christian Ghanem, Technical University of Nuremberg, Germany
- 10.30-11.10      **2<sup>nd</sup> plenary – Caseload and Workload: Human Dimension in Probation  
in the Romanian and International Practices**  
Marian Badea, National Probation Directorate, Ministry of Justice, Romania  
Liliana Lupsica, National Probation Directorate, Ministry of Justice, Romania (tbc)  
Prof. Ioan Durnescu, University of Bucharest, Romania (tbc)
- 11.10-11.40      Coffee Break
- 11.40-13.00      **Guidelines on Caseload and Workload**
- Designing a Caseload and Workload model**  
Vesna Zelic Ferencic, Ministry of Justice, Public Administration and Digital  
Transformation, Croatia  
Marian Badea, National Probation Directorate, Ministry of Justice, Romania
- Measuring Caseload Effectively**  
Aleksandra Kerna, State Probation Service of Latvia
- 13.00-14.00      **Lunch**

- 14.00-14.50      **RoundTable: A day in a life of a Probation Staff**  
Chair: Joachim Tein
- 14.50-16.15      **Panel Discussion - From Ideas to Impact: How Different Models Work in Practice**  
Chair: Joachim Tein
- Practice Example: Case Flanders**  
Ben van Heesch, Probation Agency, Flanders-Belgium
- How to handle too much? – Swedish perspective**  
Ida Ulveryd, Swedish Prison and Probation Service, Sweden
- Caseload and Workload: Case England and Wales**  
Ian Barrow, HMPPS, England and Wales
- 16.15-16.30      **Wrap-Up of Day 1 and Family Photo**
- 16.30-              **Coffee Break with refreshments**

## 28 May 2026

*Chair: Jana Špero Kamenjarin, CEP Secretary General*

- 09.30-09.45      **Welcome Back to Day 2**
- 09.45-11.30      **Practice labs – Guidelines on Caseload and Workload**
- 11.30-12.00      Coffee Break
- 12.00-12.30      **Idea Wall: What is Next? – Sustainable Probation Practice**
- 12.30-13.00      **Summary and Closing words**  
Jana Špero Kamenjarin, CEP Secretary General  
Diana Mustățea, Deputy Director General for Probation, National Probation  
Directorate, Ministry of Justice, Romania
- 13.00-              Closing