

CEP Expert Meeting on Technology in Probation

2-3 April 2025

Venue: Kazbegi Ave. 42, Tbilisi, Georgia

Participants

1. Pia Andersson (Finland)
2. Imants Jurevicius (Latvia) – *apologies*
3. Koraljka Novak Lozina (Croatia) – *attending online*
4. Gillian Montgomery (Northern Ireland)
5. David A. Raho (United Kingdom)
6. Theresa Koeb (Austria) – *attending online*
7. Wensley Grond (The Netherlands)
8. Iason Nachkebia (Georgia)
9. Mirka Jakesova (Czech Republic/CEP)

Background

The Expert Group Meeting on Technology was held from 2 to 3 April 2025 in Tbilisi, Georgia. Building on the progress made over the past year, the meeting focused on recent technological advancements, particularly the role of Artificial Intelligence (AI) in probation services, and the planned expansion of the Practice Recommendation first published in November 2024.

The group was welcomed on 2 April by Mr. Besik Meurmishvili, Head of the National Agency for Crime Prevention, Execution of Non-Custodial Measures and Probation, along with First Deputy Mr. Mikheil Zazashvili. During the opening discussions, members emphasized that while technology plays a critical role in probation services, the integration of AI must be approached with great caution.

Participants were introduced to a range of technologies used by the National Agency, including an in-house developed risk assessment tool, victim-offender mediation programs, and PROBBOX. Later, the group visited PROBBOX and explored the broader concept of the public hall—an integrated service center offering various government services such as passport renewal.

On Thursday, 4 April, discussions continued with a focus on AI. A presentation from England and Wales shared insights and experiences in enhancing probation technologies with AI in practical settings. In 2024, the Expert Group completed the initial draft of the Practice Recommendation, a tool designed to help jurisdictions address key considerations before implementing new technologies, undertaking



digitalization, or adopting hybrid work models. It includes best practices and a practical checklist to support organizations in these efforts.

In 2025, the group initiated plans to expand the Practice Recommendation, with Version 2 expected to be released in the second half of the year.

Key outcomes

- To develop Version 2 of the Practice Recommendations with a focus on AI in probation, use of community services, case studies – a practical content enlargement agreed in the meeting
- Education and Training – creating Working alliances, digital training part, mentoring angle taken in the Agen meeting etc. To be followed-up in 2026 and continue expanding the document on the topic of education and training.
- Activities – introduction of the Practice Recommendation Version 2 on AI (online in the spring 2026), Workshop on Atd and Technologies (November/December 2026).
- New website – objectives to be updated (Mirka will handle).
- Position paper – Pia will raise it in the upcoming Board meeting.
- To discuss the questionnaire on the use of technologies among CEP members - to be discussed in 2026.

As agreed in relation to the Practice Recommendation on AI:

- 1) **End of May** – the first draft of the PR on AI to be ready
- 2) **16 June from 1pm CET (12 for Gillian, 14 for Pia and Imants, 15 Iason)** - Zoom online meeting to go through the text – link for the meeting to be sent out directly to your calendars

Links: <https://www.cep-probation.org/events/expert-group-on-technology/>

