



Education & Training during Covid-19: experiences, recommendations, lessons learnt

**The Centre of Legal Studies and Specialised
Training.
Justice Department of Catalonia**

Online CEP expert group meeting on Education & Training. 13th April
2021.

The starting point (13th March 2020)

The Centre was analogue:

- On line training: 15% of the offer (asynchronous format)
- Lack of knowledge among staff on IT for working on a remote basis.

We didn't know that we were ready for a quick change.

Step 1: Facing the crisis (Lockdown March – June 2020)

- Teleworking?.
- Switch to virtual learning.
 - From 0 to 100 in 2 weeks.
 - Planning vs trial and error.
- Rethinking the priorities of the contents:
 - Help staff for working from home and for facing new ways to deal with clients.

Step 2: The new normality (July 2020 - ????)

- Teleworking.
- Consolidation of new options: synchronous, asynchronous, hybrid.
- Contents: more attention to the aftermath
 - How to prepare the come-back?
 - What we learnt?

Step 3: The future

- It will be different from the past and not the same as it is now.
- The challenge:
 - Rescue: Learning/Training as an opportunity for creating face to face meeting points
 - Enhance: Virtual connectivity as a way for arriving faster, further away and for sustaining momentums.



<http://cejfe.gencat.cat/en/inici/index.html>