



PROBATION AND MEDIATION SERVICE

A Year with COVID-19 from the director's office

Andrea Matoušková

20. 4. 2021

The Restoration of Normality: A Year with
COVID-19



About

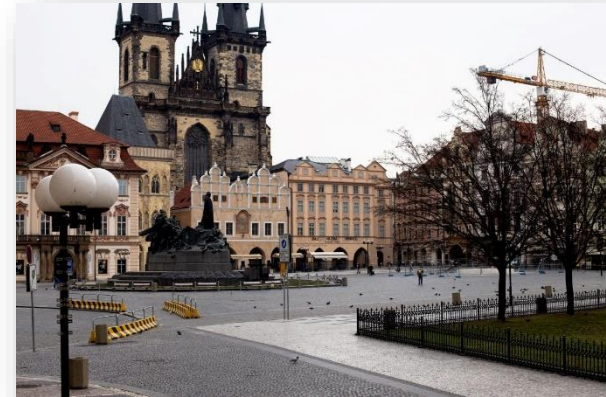
20 years at the Probation and Mediation Service

5 years as a Director General

1 year as a Covid-19 crisis manager



What has changed?





What now?

Unexpected and monstrous

Panic on board

Eventually, final decisions must be made



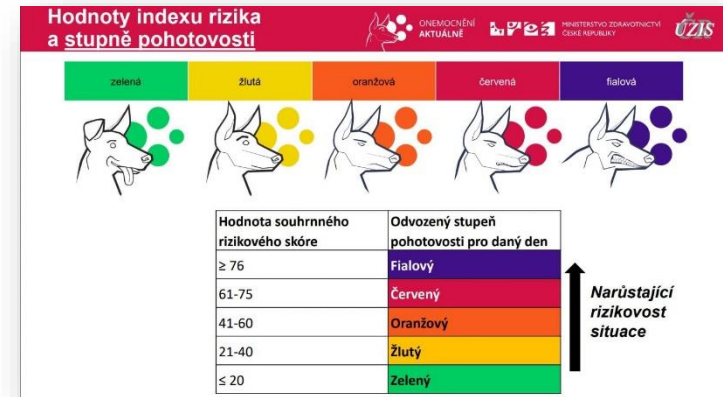
In practice

Management level

Emergency committee at the MoJ

Adopting new measures in compliance with the government

CAT x PES





In practice



Service Centres

Teams splitted

Videoconferences, phone calls,
emails vs face-to-face meetings

Online trainings, team meetings,..

External communication

„páteční okénko“



Agenda

**nearly 7000 clients
with community service**



November 2020

1639 CS providers enable to
serve the sentence

293 CS providers were not able to
accept clients

109 clients were unable to
continue serving their sentence

**Face-to-face
vs**

phone, videoconference, emails

April 2020

66% phone and emails

November 2020

49% face-to-face meetings



What's next?

Webinar

„The Restoration of Normality: A Year with Covid-19“

April 20, 2021
2:30 - 4:30pm (CET)

 
Confederation of European Probation
PROBAČNÍ A MEDIÁČNÍ SLUŽBA
PROBATION AND MEDIATION SERVICE



PROBATION AND MEDIATION SERVICE

Thank you

Contact:

Andrea Matoušková

amatouskova@pms.justice.cz

www.pmscr.cz

