



Online meeting for Directors General and senior managers in probation

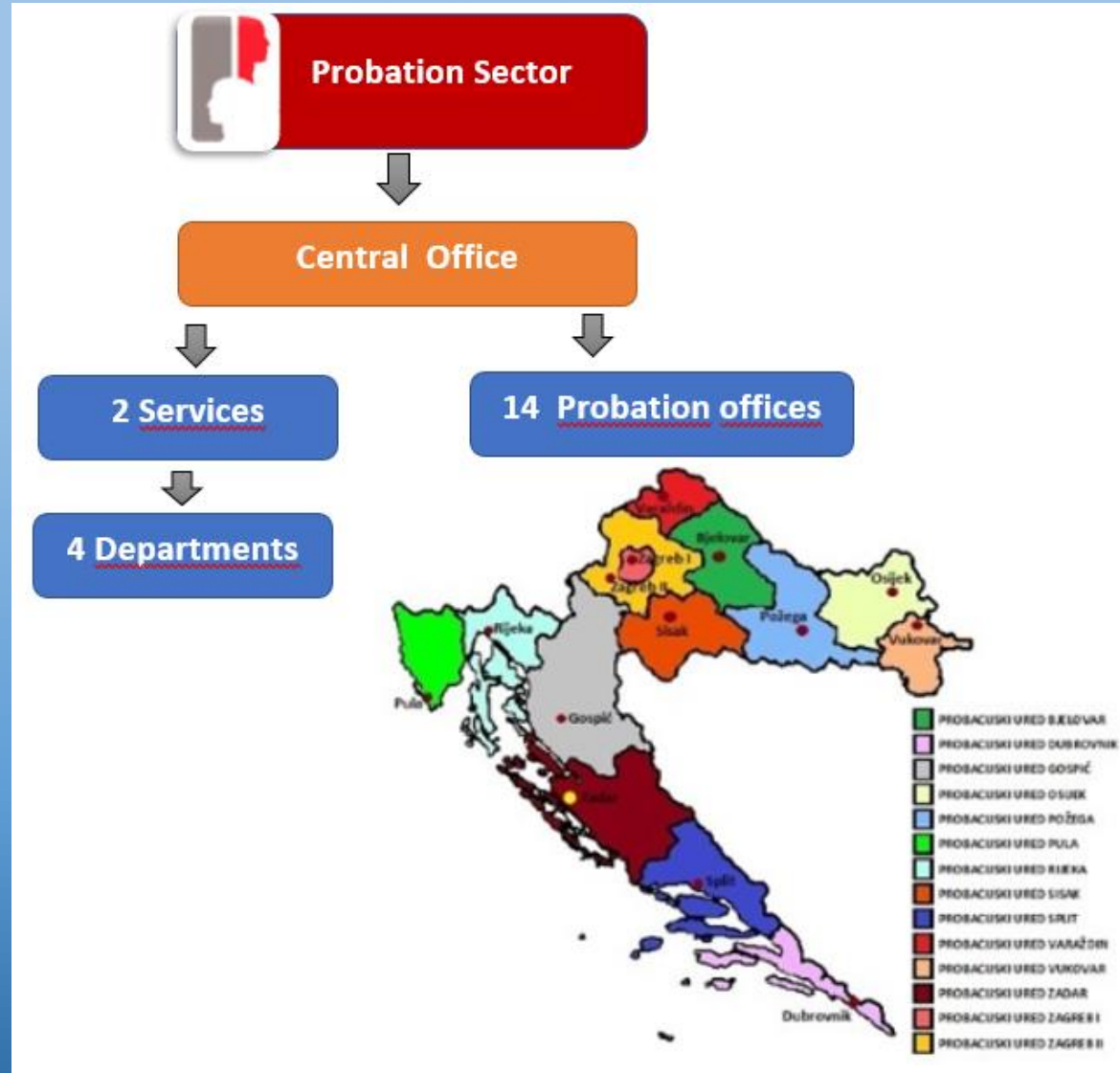
Thursday 22 October 2020

Providing suitable probation programs for service users

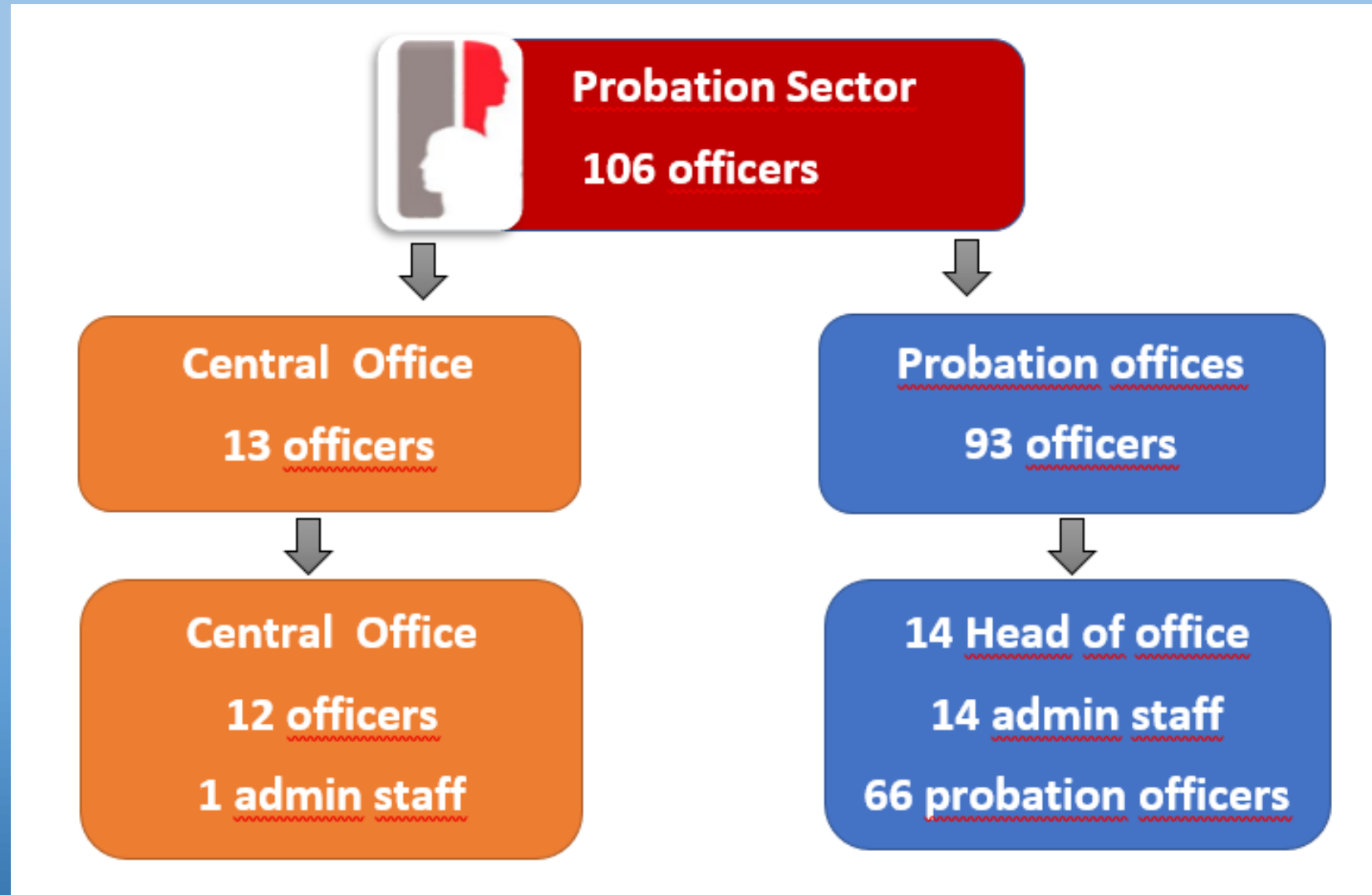


Goran Brkić, Head of Probation Sector

Ministry of Justice and Public Administration - Prison and Probation Directorate



Our staff



Our numbers

- **34 367** received cases

- **30 550** completed cases

- **89,5%** successful

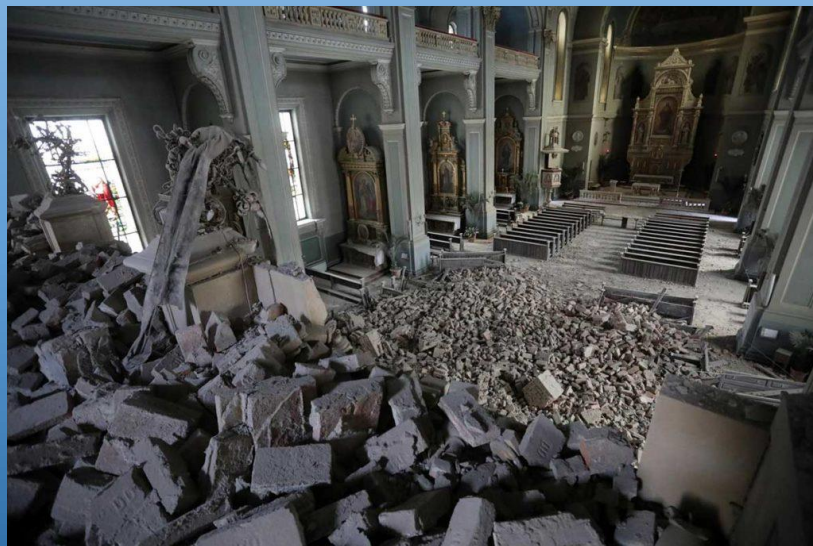
Type of sanction	Number of cases	%
Supervision of obligation (state attorney)	64	1,7
Reports (enforcement judges, court, prison administration)	64	1,7
Community work	2281	59,8
Suspended sentence	1167	30,6
Conditional release	233	6,1
Total	3817	100,0

Croatia and Covid-19 pandemic



Earthquake

Zagreb on 22 March 2020



Probation service and Covid-19 pandemic

- **4 phases of our work during the COVID-19 pandemic**

First phase: complete lockdown

- **staff into two teams - 14 days**
- **contacts with offenders only by phone or mail**
- **more frequent contacts with offenders by phone**
- **postpone the enforcement of community work**
- **all group treatments postponed**
- **reports made from the office**



WHATSAPP

Probation service and Covid-19 pandemic

Second phase: progressively opening

- **return of all probation officers to the office**
- **seeing offenders in the probation office**
- **laptops with installed Prison and Probation Information System for Zagreb I**
- **contact with beneficiaries - continue enforcing community work**
- **probation officers didn't go to offenders' homes**
- **online meeting via Microsoft Teams platform**



Probation service and Covid-19 pandemic

Third Phase: back to normal

- **started with home visits again**
- **mandatory wearing of a mask, social distancing from the offender or family members, avoiding handshakes or any other physical contact**
- **arrange with other beneficiaries enforcement of community work**
- **back in the field to gather relevant information for reports**



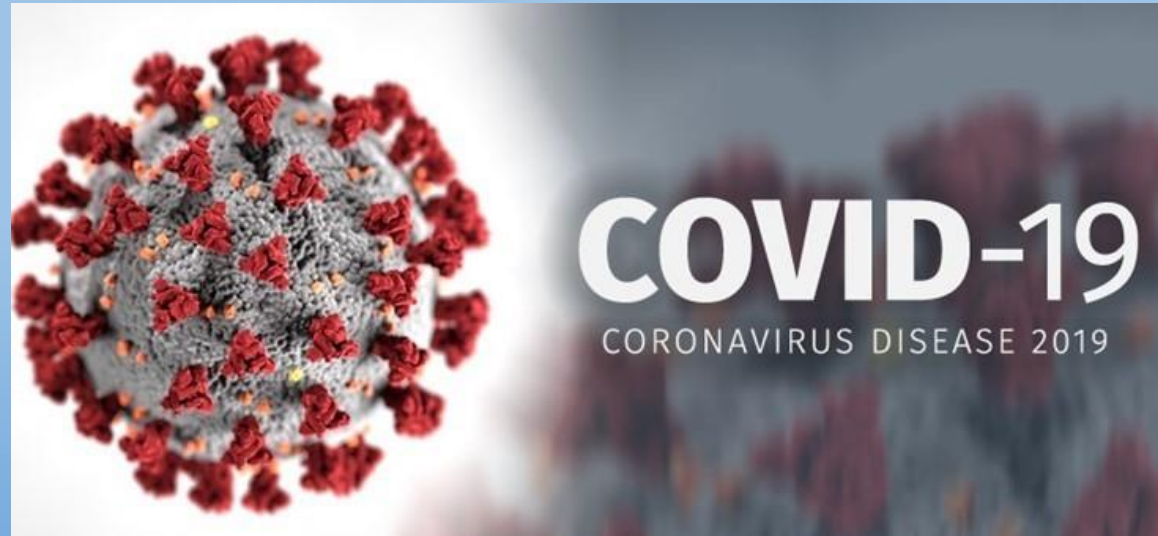
Probation service and Covid-19 pandemic

Fourth Phase: new normal

- **enforce all probation task respecting all epidemiological measures**
- **live educations financed through the European Social Fund**
- **an alternative office at the Centre for Education for prison and probation staff**



FUTURE



- **We are modern and flexible services**
- **We will find the best solution for our officers, offenders and society in general**

**Thank you for
your attention!**



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