

In the Croatian Probation Service the entire staff is divided into two teams and every team works 14 days followed by a mandatory stay of 14 days at home. The contacts with offenders have been reduced and only in exceptional situations they come to the probation office.

The offenders are contacted by mail or phone. For now, the enforcement of all community work has been stopped and postponed, but the probation officers still communicate with the offenders by phone. For the communication between the colleagues of the Central Office two whatsapp groups have been created - one for the Central Office and another for the heads of probation offices. In this way and also via the business mail, all relevant information about services can be communicated, as well as all instructions for the enforcement of community sanctions and measures.