

TEMPORARY CHANGES FOR THE PROBATION SERVICE (Estonia)

Probation officers are working from home, where the Probation Service has installed computers with accesses to all necessary databases. Physical meetings between probation officers and clients are replaced by electronic communication.

Supervision of fulfillment of obligations set by a court (installation of EM devices, alcohol and drug testing) is carried out during homevisits, and probation officers are wearing personal protection equipment.

Most treatment programs are suspended. Individual programs, that can be carried out over electronic communications, will continue. Individual consultancies are carried out over the phone.

Community service work will continue to the extent that is enabled by the work place. When necessary, the time period, during which the community service work has to be done, will be extended.

Communication with cooperation partners (i.g. courts, police, municipalities) is carried out over electronic means (phone, e-mail, Skype, video conferencing).

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