



# “PIS D’ACOLLIDA”

*Interagency Cooperation  
experience for reintegration  
of inmates in situation of  
social exclusion*

INTERAGENCY COOPERATION WORKSHOP

BCN 12-13/XI

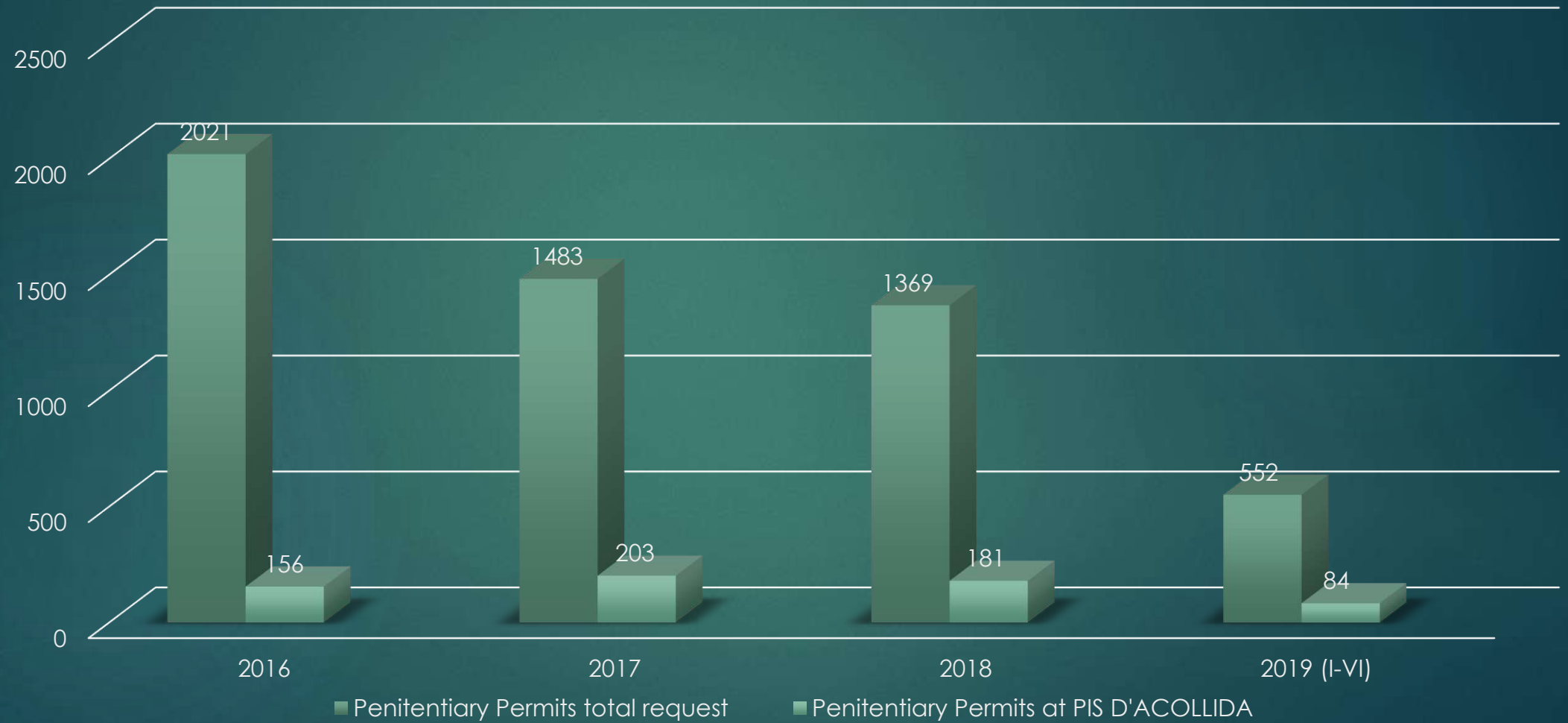


# What have we done? What do we do?

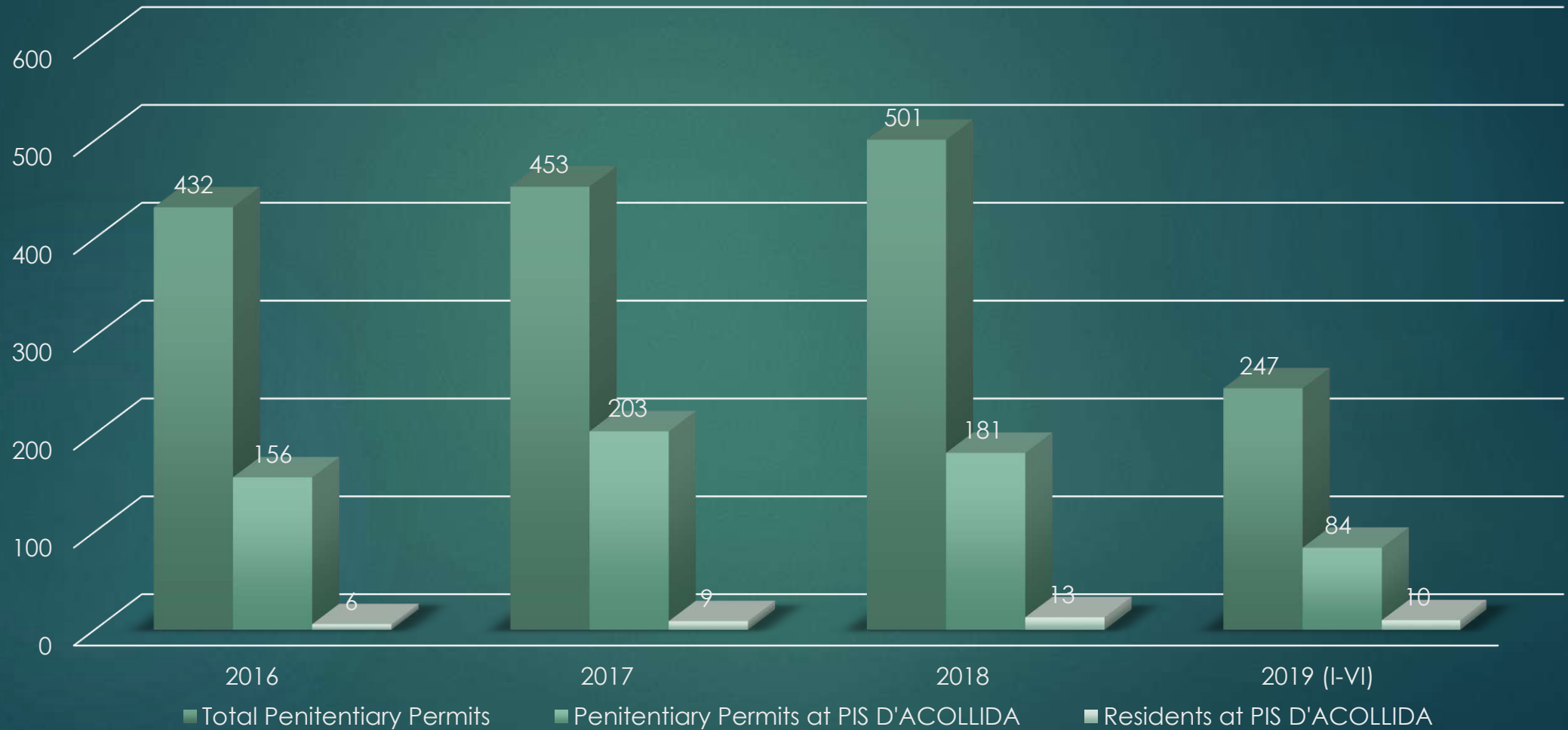
- Create a new PLATFORM
- Create an innovative PLATFORM
- Provide visibility
- Interagency Cooperation Process
  - 1995 the program starts
  - 2000 first process of professionalization
  - 2004 public support
  - 2013 Cooperation Agreement
  - 2016 Networking
- From NIMBY to YIMBY



# Statistics



# Statistics



# How we did it?

## 1- Going against all odds

- Isolation
- Making mistakes



# How we did it?

## 2- Giving voice

- From passive objects to active subjects



# How did it?

## 3- Being aware and alert

- Waste of knowledge





# How we did it?

## 4- Learning new skills and strategies

- Autonomy
- Responsibility
- From idealization to hope
- Ability to manage frustration
- Building new bonds and relationships



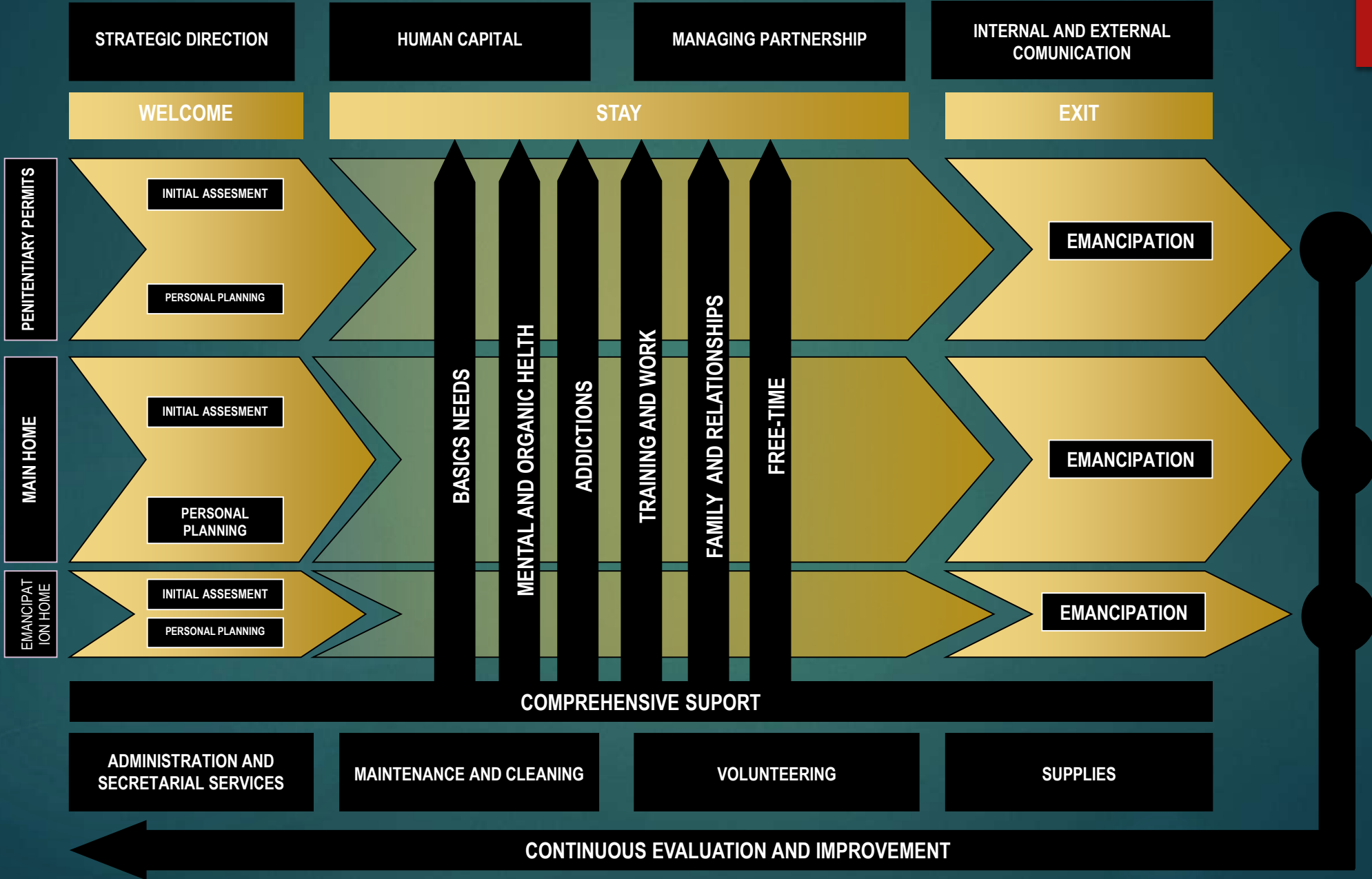


# How we did it?

## 5- Working in a Network



# Process Diagram (EFQM)



# Why have we done it?

- Because we have been there!
- Because we have looked at them, face to face!
- Because we believe in change!





Because we have been present to so many people, looking them face to face, and believe that improvement is possible!



- Autonomy
- Responsability
- Hope
- Abilities
- Relationships
- Networking

Thank you for  
your attention



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