

Core Systems presents

“Use of Technology to empower
offenders”

29th May 2015

Global Corrections Digital
Technology Conference

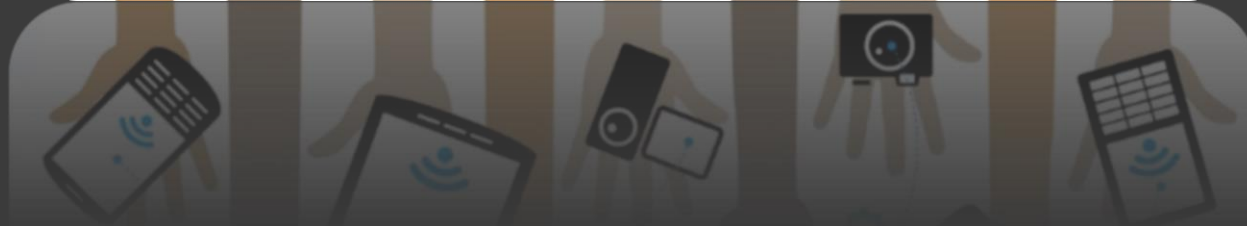
Introduction



Challenges I will address:

- ▶ How can we use technology to empower offenders?
- ▶ What are the barriers to offenders using technology?
- ▶ How do we get staff on board?
- ▶ How do we deliver this securely?

How does technology empower offenders?



Empower offenders

► Self Reliance



Case Study

DOC, USA

▶ The facts:

- ▶ 30,000 Offenders
- ▶ 30 prisons
- ▶ 400 kiosks
- ▶ 600,000 Requests sent in 1 year
- ▶ 40 categories
- ▶ Saves time entering request into Offender Management System

Empower offenders

► Normalisation



Case Study

Kriminalforsorgen, Denmark

- ▶ The facts:
 - ▶ Proof of concept
 - ▶ Søbygaard prison
 - ▶ Kiosks and tablets
 - ▶ Access to external shop
 - ▶ Place orders for ingredients for meals

Empower offenders

- ▶ Personalised Experience

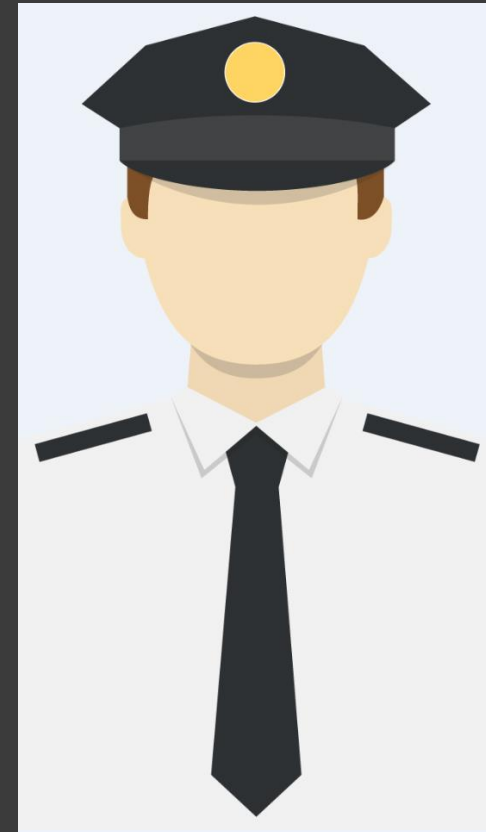


What are the barriers to offenders using technology?



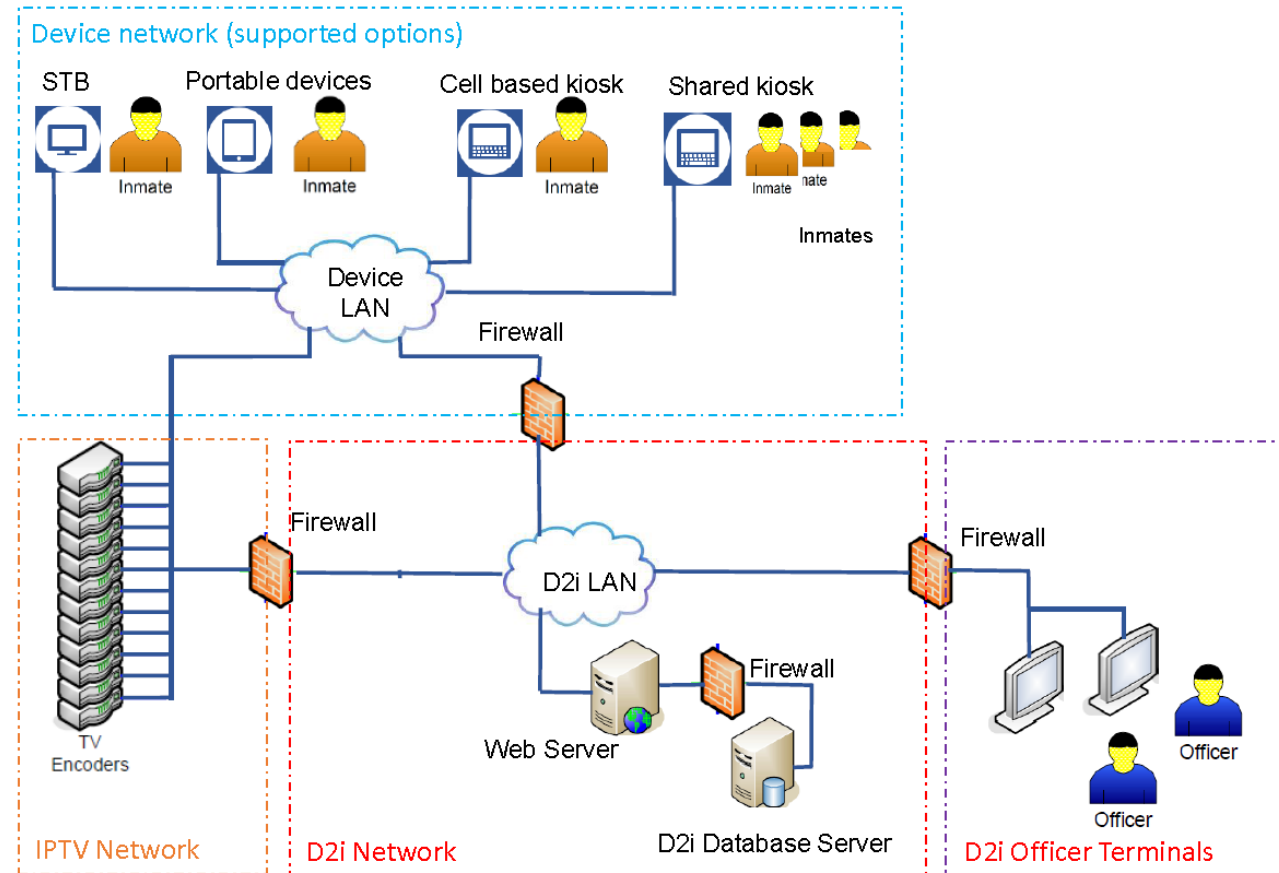
How do we get staff on board?

- ▶ Intelligence/Risk Information
- ▶ Time saving
- ▶ Better working environment

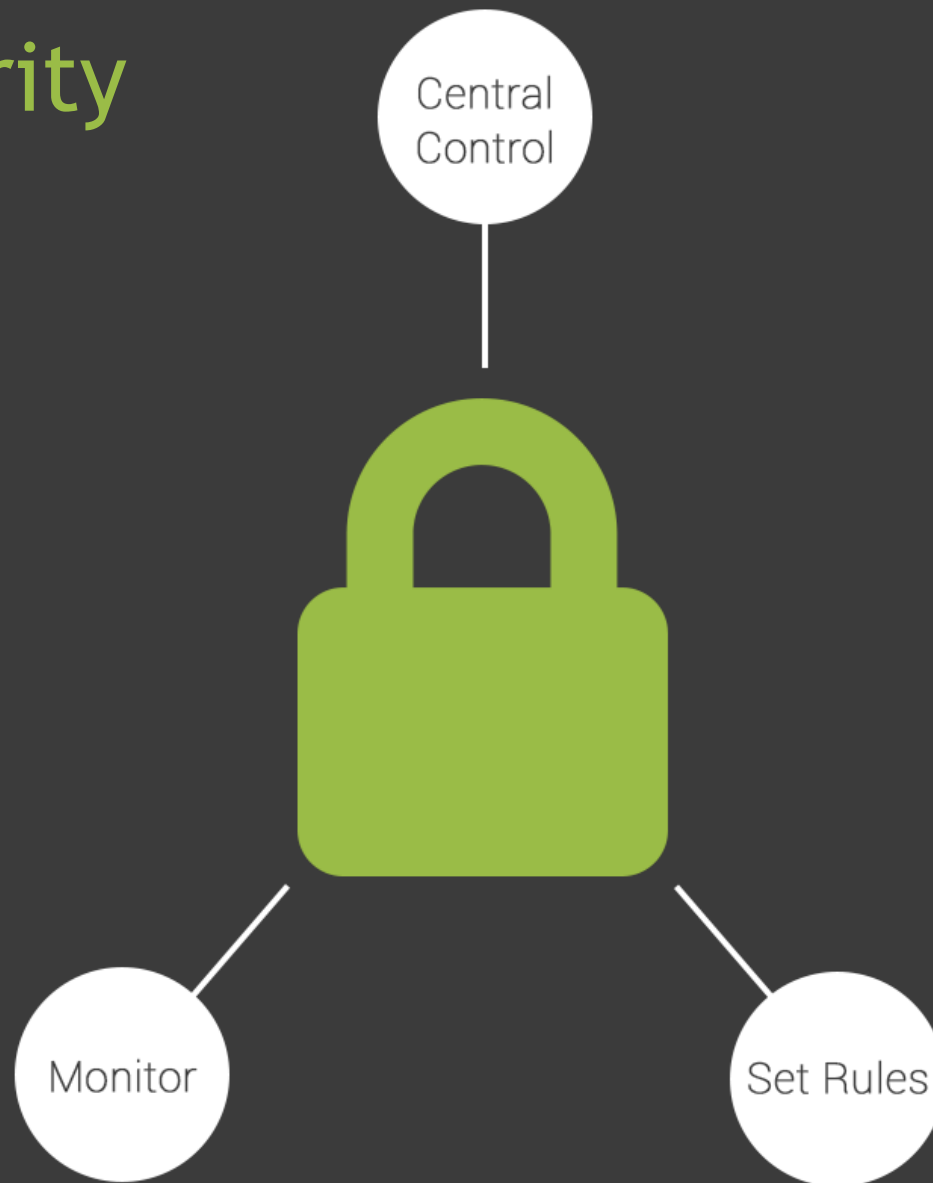


How to deliver this securely?

Direct2inmate (D2i) Overview Diagram



Software Security



Case Study


Hydebank Secure College , N. Ireland

- ▶ Message2you - send messages and e-cards
- ▶ Kiosks and PCs
- ▶ Set Rules
 - ▶ Review messages (% sample)
 - ▶ Highlight watch words
 - ▶ Watch offenders and external contacts


Software Security



Testimonials



Direct2inmate has transformed my day at work. I do a lot less administrative tasks which means I can now focus on helping each prisoner stay safe in here.



The messaging module means I can communicate with my brother and sister in Australia. It's cheaper than the international postage and it's much quicker!

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