



PBNI Probation Board
for Northern Ireland

Technology in the process of alternatives to detention

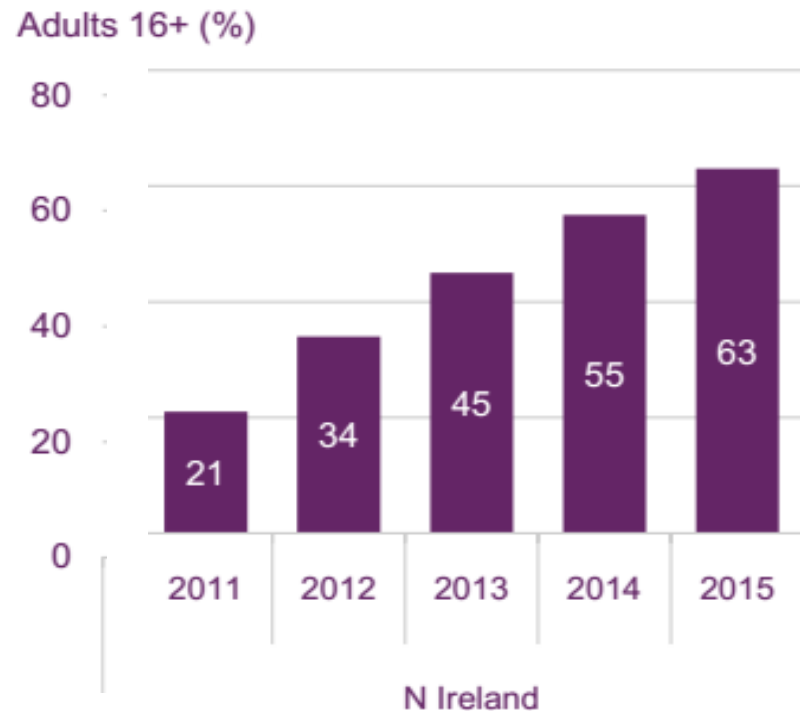
Changing Lives App

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Head of Communications, PBNI

6th October 2016

Do we really need an app?

- OFCOM survey 2015
- Service User Survey 2015



OFCOM Survey 2015: Take-up of smartphones in Northern Ireland

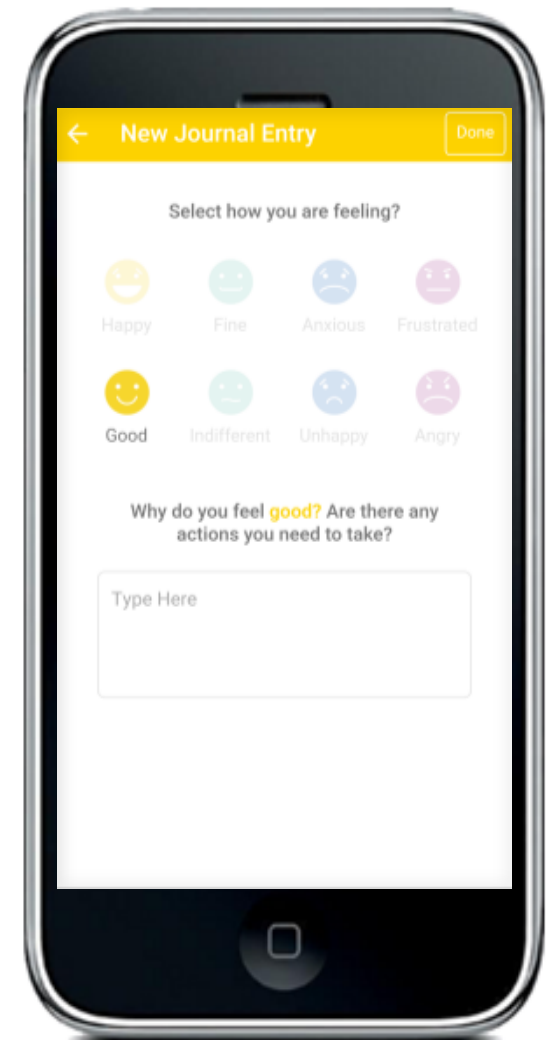
Development of app

- Set up a working group to help develop it
- Tried to get some input from service user
- Looked at experience in other jurisdictions



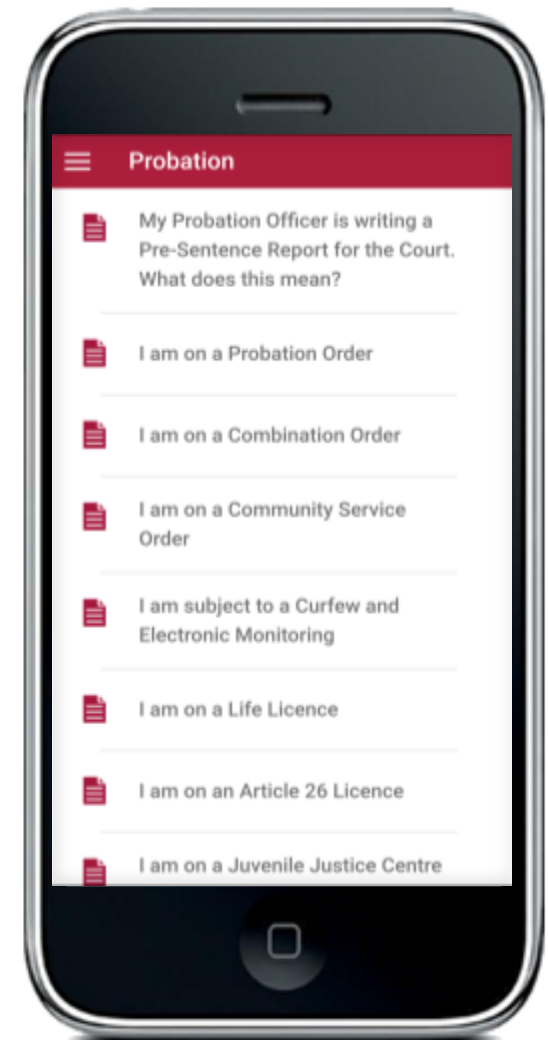
Journal

- Service users can create a journal to record how they are feeling on a day-to-day basis



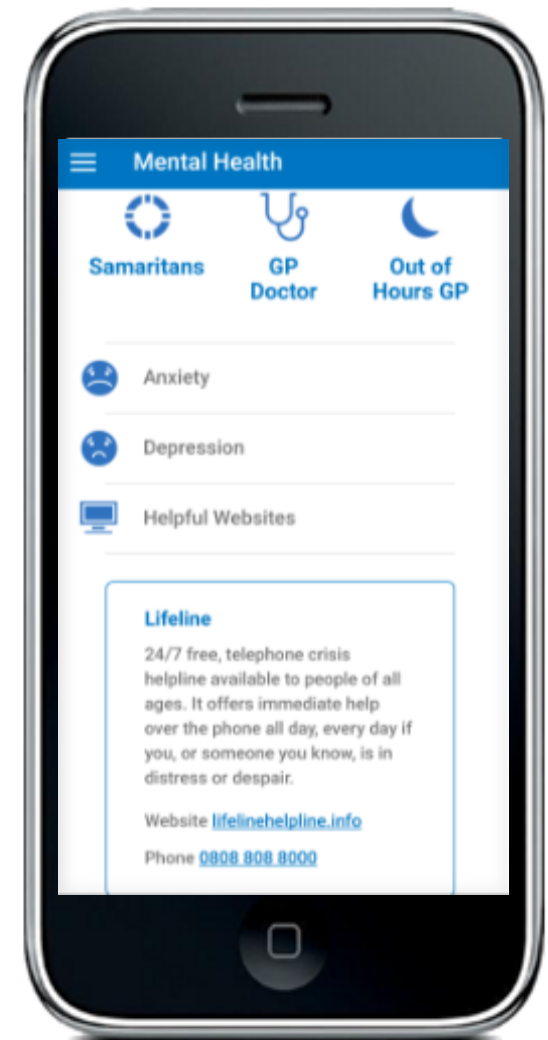
Being on Probation

- Service users can find out more information about their type of probation order



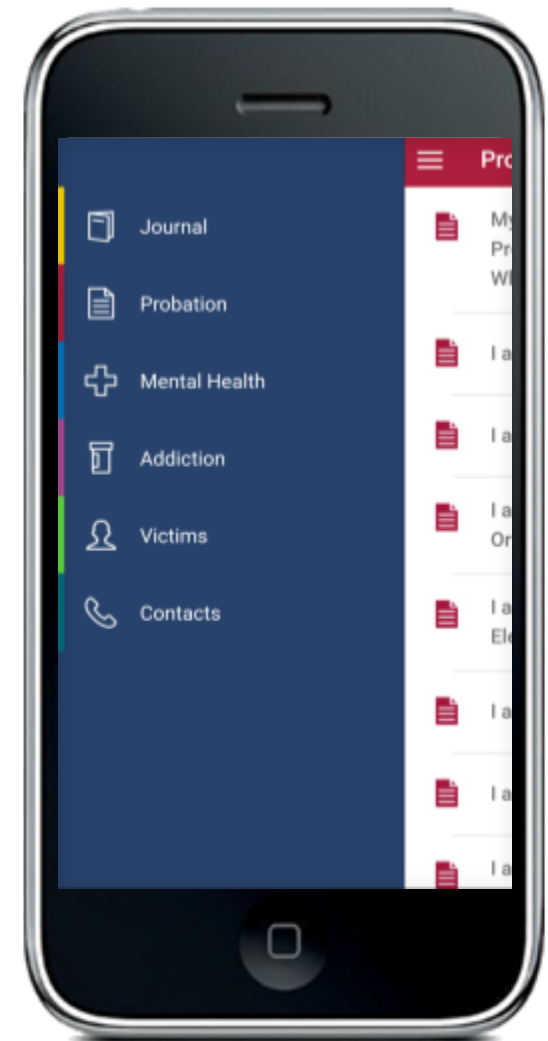
Support for addictions and mental health

- Service users can get useful information, advice and contacts relating to addictions and mental health issues

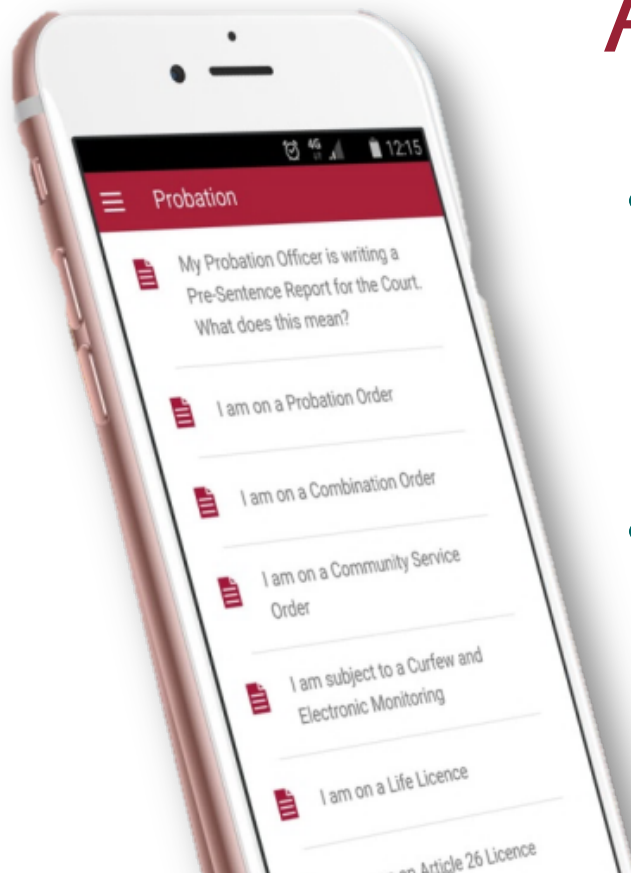


Information for victims and other contacts

- Victim Information Scheme
- Contact details for PBNI offices
- Other useful contacts such as Social Security Agencies and Housing Executive



App launch



- We have gone live



- App will be officially launched on 11 Oct by Justice Minister and Health Minister

What next?

- Further development underway – prompts for appointments, calendar
- Service user buy in

