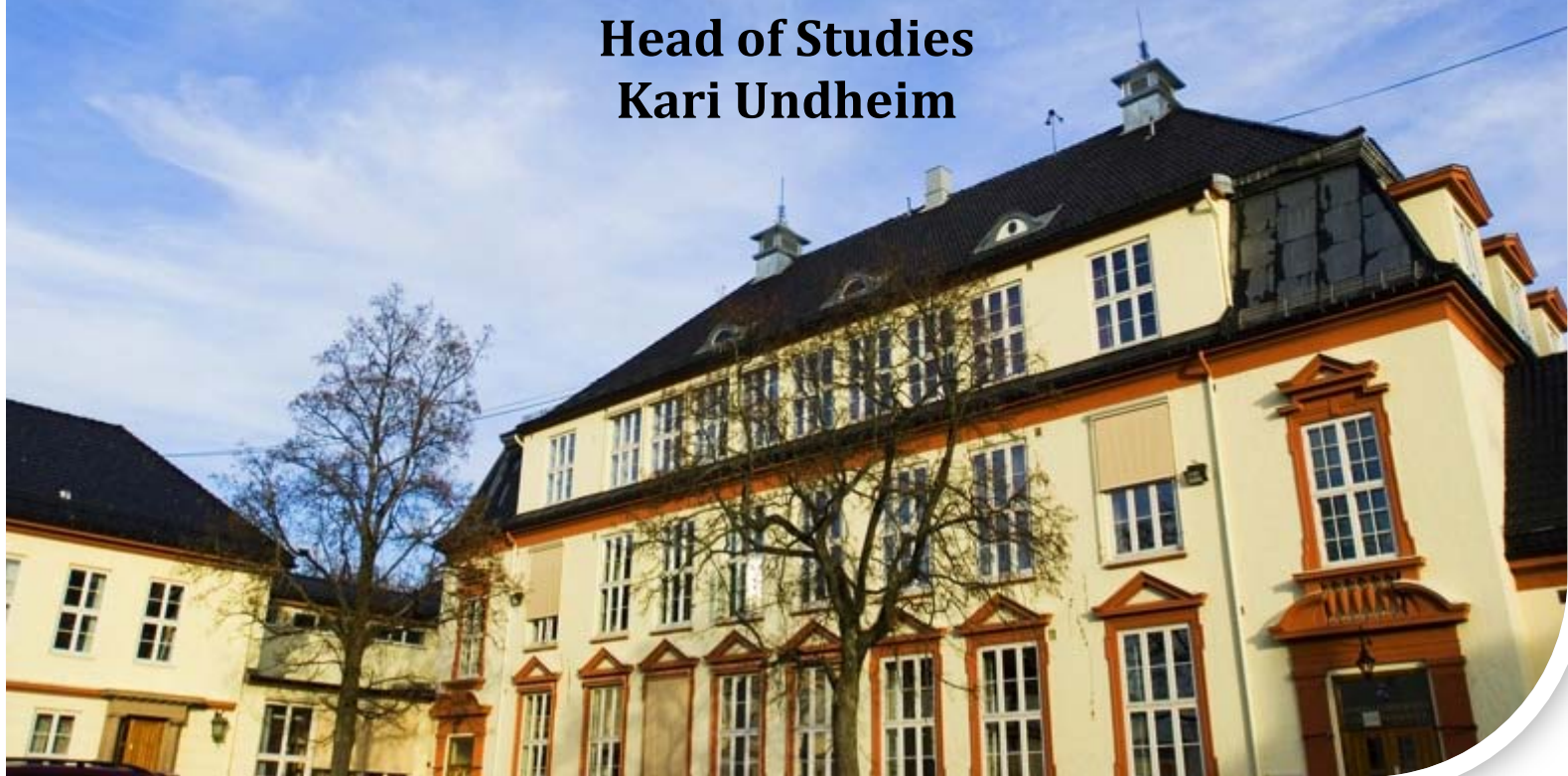


**Quality assurance/measuring at the Correctional Service of  
Norway Staff academy (KRUS)**

**Head of Studies  
Kari Undheim**





# The Studies:

<p><b>1. year</b></p>	<p><b>1. Semester</b>                  Theory Semester at KRUS</p> <ul style="list-style-type: none"> <li>• Correctional Education</li> <li>• Law</li> <li>• Ethics and Professionalism</li> <li>• Environmental work</li> <li>• Safety</li> <li>• Physical force</li> </ul>	<p><b>Summer Activities in training prison</b>                  6 weeks</p>	<p><b>2. Semester</b>                  A practical / theoretical term in training prison</p> <ul style="list-style-type: none"> <li>• Safety</li> <li>• Law</li> <li>• Environmental work</li> <li>• Physical force</li> </ul>
<p><b>2. year</b></p>	<p><b>3. Semester</b></p> <ul style="list-style-type: none"> <li>• A practical / theoretical term in training prison</li> <li>• Safety</li> <li>• Law</li> <li>• Environmental work</li> <li>• Physical force</li> </ul>	<p><b>Summer Activities in selected prisons by regional needs - 6 weeks</b></p>	<p><b>4. Semester</b>                  Theory Semester at KRUS</p> <ul style="list-style-type: none"> <li>• Law</li> <li>• Environmental work</li> <li>• Physical force</li> </ul>
<p><b>3. year</b></p>	<p>Duty service in prisons by regional demand</p>	<p>Duty Service in prisons</p>	<p>Duty Service in prisons by regional demand</p>



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# 3 milestones

- We moved from Oslo prison to Teisenveien (1984)
- From a 10 week to a 2 year studieprogram (1987)
- Accredited as a higher education program (2012)



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## Important quality measures

- Recruitment process – staff and students
- Dialogue with the prisons
- 2 year study program
- Written and oral evaluations from students and teachers
- Curriculum
- Exams - results + external and internal examiners



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## Our challenges

- KRUS is the only institution educating Prison officers in Norway
- Internal control not external
- We are delivering education but have had little- to no contact with other colleges/universities
- Have we delivered the quality we think/hope?
- How could we get to the next level?
  
- Our goal from 2008: to be accredited by NOKUT as a higher education programme



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## What is NOKUT?

- NOKUT is the controlling authority for educational activity at all Norwegian universities, special field universities, university colleges and institutions with single accredited higher education programmes.
- Through an evaluation procedure NOKUT decides on the recognition of the institutions' internal quality assurance systems and carries out checks to see if their educational provision meets national quality standards.
- NOKUT conducts its quality assurance activities related to higher education in accordance with European standards.



- An application was sent to NOKUT in 2011
- Description of everything we do and why we do it – Quality assurance handbook
- Some changes were made to meet their requirements
  - one example: 6 months – 12 months – 6 months
- After a long process NOKUT accredited our program from 01.01.2012.



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## What do we do now?

- Keep the standards we acquired through the process
- Be ready for inspections by NOKUT
- Bachelor degree for Prison officers – 2015
- Educate the prison officers that our prison system needs